

These Terms and Conditions govern your use of the [www.naturaldescaler.com](http://www.naturaldescaler.com) website. Your use of our site constitutes your agreement to follow these Terms and Conditions and to be bound by the following terms and conditions (the "Agreement").

### **Right to update**

Cogent Global, Inc. reserves the right to update or modify these Terms and Conditions at any time without prior notice. For this reason, we encourage you to review these Terms and Conditions whenever you purchase products from us or use our website.

### **Eligibility**

We do not sell or ship any items ordered through this Web site directly to anyone who we know to be under the age of 13, nor do we collect any personal information from anyone who we know to be under the age of 13. If you are under the age of 13, you should use this Web site only with the involvement of a parent or guardian and should not submit any personal information to us. You can only use the site to the extent the laws of your jurisdiction or the United States do not bar you from doing so. Please make sure these Terms are in compliance with all laws, rules and regulations that apply to you. Your use of the site means you represent and warrant that you meet all eligibility requirements we outline in these Terms. We may also change our eligibility criteria.

### **Copyright notice**

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### **Site contents & use**

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damages. Accordingly, some of the above limitations and disclaimers may not apply to you. To the extent we may not, as a matter of applicable law, disclaim any warranty or limit our liability, the scope and duration of such warranty and the extent of our liability will be the minimum permitted under such law.

### **Product, pricing & other errors**

We have made every effort to display as accurately as possible the colors and features of our products on the site. From time to time there may be information on our website that contains typographical errors, inaccuracies, or omissions that may relate to product descriptions, pricing, and availability. Cogent Global, Inc. reserves the right to correct any errors, inaccuracies or omissions and to change or update information at any time without prior notice (including after you have submitted your order).

Prices and availability of products and services are subject to change without notice. We reserve the right to revoke any stated offer and to correct any errors, inaccuracies or omissions including after an order has been submitted and whether or not the order has been confirmed and your credit card charged. If your credit card has already been charged and we cancel your order, we will issue the credit to the original form of payment. Individual bank policies dictate when this amount is credited to your account.

### **Promotional offers**

On occasion, we will give our customers special offers we refer to as “promotion code”, “offer code”, “discount code”, “code” or “special offer”. This can include a gift with purchase, free shipping, manufacturer offers, or any other promotional activity associated with a product purchase. These offers may be for a limited time only.

### **User accounts**

Using certain features on the site require creating an account (“Account”) & submitting personal information (including creation of a username & password used to access the account). The site’s information collection & use policies are set forth in the Site’s Privacy Policy, which is incorporated herein by this reference. We are not under any obligation to verify the actual identity or authority of any person using your Account. We reserve the right, in our sole discretion and without notice to you, to suspend or terminate your Account or to restrict your access to all or part of the site for any reason.

### **Order placement**

You agree to pay in full the prices for your purchases, plus any applicable taxes and duties. Certain products and services that you may be able to purchase or download through the site may be subject to additional terms and conditions presented to you during such purchase or download.

By ordering products from the site, you agree to be bound by these Terms as well as all other terms contained within the site, including but not limited to shipping policy, refunds & exchange policy, warranty policy, etc.

**Order acceptance**

The receipt of an order confirmation e-mail does not constitute the acceptance of an order or a confirmation of an offer to sell. Cogent Global, Inc. reserves the right to refuse any order you place through the site. We may, in our sole discretion, limit or cancel quantities of products purchased per person, per household or per order. These restrictions may include orders placed by or under the same account, the same credit card, the same email address, or orders that use the same promotion code, billing or shipping address. In the event that we make a change to or cancel an order, we will attempt to notify you by contacting the email and/or billing address/phone number provided at the time the order was made. Verification of information may be required prior to the acceptance of any order.

You are not permitted to resell any products or services purchased through any of the Sites for commercial purposes. If, in our sole judgment, an order appears to be placed by dealers, resellers, distributors or any other unauthorized party, we may limit or prohibit that order from being fulfilled.

By purchasing from [www.naturaldescaler.com](http://www.naturaldescaler.com), you agree that we may share information about you and your transaction with other entities for various purposes. That may include (without limitation) to process your transaction, to operate our fraud prevention program, to collect on any unpaid debt and to obtain credit card authorization. Our information collection and use policies are set forth in the site's Privacy Policy.

**Product availability and colors**

While we make every effort to display correct inventory stock levels, product availability on the site is not guaranteed as products may be low in stock or out of stock when an order is completed. Prices displayed on [www.naturaldescaler.com](http://www.naturaldescaler.com) are quoted in USD and are valid and effective only in the U.S.

We have made every effort to display as accurately as possible the colors of our products that appear at the Site. However, as the actual colors you see will depend on your monitor, we cannot guarantee that your monitor's display of any color will be accurate.

**Shipping and processing**

Our shipping and processing charges are intended to compensate our company for the cost of processing your order, handling and packing the products you purchase and delivering them to you. We encourage you to also review detailed information about our shipping and processing fees.

**Delivery/shipping guidelines**

Orders placed Monday-Friday will begin processing the next business day, excluding holidays and weekends, and will ship within 24 business hours from date of purchase. Cogent Global, Inc. customer relations will contact you with a follow-up email if the merchandise you have selected is not currently in stock, if we need additional identification provided for credit verification, or for any other matter regarding your order.

We use USPS as methods of shipping. Rates are calculated through an automated calculator based on the weight, dimensions, and destination of the package. Please allow up to 2-5 business days for

delivery to arrive. If you still have not received your purchase after 2 weeks, please email us at **info@naturaldescaler.com**. Please be advised that once an order has been placed we are unable to make any modifications to the order including cancellations.

Please contact **info@naturaldescaler.com** if you have any questions.